

GENERAL TERMS AND CONDITIONS

These terms and conditions define the general terms and conditions regarding the use of the "Anipas" application (hereinafter: "Application" and/or App) of "ITResources" LLC (Hereinafter: The Company). The address of the Application is [/https://anipas.am/am/login](https://anipas.am/am/login). The App is the property of "ITResources" LLC (TIN:02677364, legal address: RA, c. Yerevan, Yer. Kochar St., Sh. 23, flat: 64).

Logging in this App, you accept these terms and conditions. Please do not use the App if you do not accept all of the terms and conditions stated on the page.

The following terminology is used in these Terms, the Privacy Policy, the Opt-Out Notice, and all agreements:

"Customer", "You" and "Your" refers to you, the person who accesses this App and agrees to the Company's general terms and conditions.

"The Company", "We", "Our" and "Us" refers to the Company.

"Party", "Parties" or "We" refers to both the Customer and us.

Any use of the above terminology or other words in the singular or plural, Capitalized and/or he the words he or they are considered interchangeable and therefore refer to the same content.

1. Registration in the Application.

Before using our services, you must register in the Application. While registering you choose a username and password, which are strictly confidential and cannot be transferred to any third party. As a result of data entry, a user account is created. We recommend not to use the same input data on other platforms. Downloading and registration of the App is carried out free of charge.

If your login information is stolen, disclosed, lost or forgotten by you, you must immediately notify the Company by email to block your account or reset your password.

2. "COOKIE" files.

We use cookies. By accessing the App, you agree to the use of cookies in accordance with the Company's privacy policy.

Many interactive Apps use "cookies" to collect user data on each visit. "Cookies" are used by our App to ensure the functionality of the App and to make it easier for people to visit our App. Our affiliates or advertising partners may also use "cookies".

3. Responsibility for Content.

We are not responsible for any content you post in the App. You agree to protect our interests in the event of any claim arising out of your use of the App. No link shall appear on any App that may be construed as defamatory, obscene or criminal, or that infringes or promotes the infringement of the rights of third parties.

4. Privacy.

Please read the Privacy Policy.

5. Reservation of The Rights.

We reserve the right to request the removal of all links or a specific link to our App. You agree to immediately remove all links to our App upon request. We also have the right to change

these terms and conditions and our link policy at any time. By regularly linking to our App, you agree to follow by these terms and conditions.

6. Removal of Links from the App.

If you find a link on our App that you find offensive in any way, you can contact us at any time and report about it. We will consider requests for removal links, but we have no such obligation and no obligation to respond to you directly.

7. Applicable Law.

These terms and conditions and their interpretations are subject to practice and interpretation in accordance with the legislation of the Republic of Armenia.

PRIVACY POLICY

The privacy of our visitors is one of the main priorities of the Anipas application (hereinafter referred as the App), which is available at <https://anipas.am/am/login>. This Privacy Policy describes the types of information collected and recorded by the App and how that information is used.

If you have additional questions or would like more information about our Privacy Policy, you can contact us.

This Privacy Policy applies only to our online activities and applies to visitors to our App with respect to the information they have shared and/or collected in the App. This policy does not apply to any information collected offline or through means other than this Application.

1. Consent.

By using our Application, you agree to our Privacy Policy and accept its terms.

2. Information We Collect (Consent to Collection of Personal Data).

o Information provided by you

We do not use our services to collect any personal information about you, except for information that you voluntarily provide for various purposes, such as your first name, last name, postal and email address, addresses, telephone number, information about your profession, as well as information about your computer system.

If you do not provide the requested information about yourself, we will not be able to verify your account or provide you with full access to the services we provide, and may not provide you with any services at all. When providing your personal information, you agree to provide reliable and accurate information. You can change or review your personal information at any time by sending an email to support@itresources.am email address.

Information obtained as a result of using our services.

From time to time, we also track the pages and features that users access or view.

Our e-mail notifications use special tracking technology that allows us to see how many newsletters were opened and the e-mail addresses of users who opened (clicked on) the sent material, article, advertisement, etc. We use this information for internal purposes to calculate the total number of people who have viewed the newsletter or other material provided.

3. Use of cookies.

Our App server may automatically attempt to identify the user of the Anipas Application using cookies in the user's browser for the purpose of providing access to the Application.

We may also place "cookies" on your computer to allow users to store login information, set personalization data, and facilitate use of the Application.

At the same time, through the use of additional cookies or technologies, we are able to track users based on their behavioral profile and geographic location in order to provide advertising tailored to their interests and/or specific location. We may conduct online surveys, s lotteries and contests or create content that is generated by aggregating user activity in the Application. These surveys, lotteries and contests are purely voluntary and you may opt out of participating in them.

You have the option to accept or reject the use of "cookies". If you want to block or delete such files, most browsers provide such an option. However, as a result your access to our Application may be restricted.

4. Use of Information Collected by Us.

Information collected about users may be used by us, our affiliates and our partner to provide users with access to the features of the Application, so that we can provide users with the products and services they request, to identify content and advertising, to send emails about our services and products, send notifications to users by mail, conduct audits, statistical analysis of user behavior in order to determine user interest in various sections of our Application, to ensure compliance with our terms of service and to provide information to advertisers.

5. Our disclosure to the third party regarding the information we collect.

Unless otherwise specified, this Privacy Policy applies only to information that we collect directly from you and does not apply to any relationship that a third party to whom you have disclosed (provided) information about you may use and disclose that information. We do not control the privacy policies of third parties. When providing your personal information to third parties, the use and disclosure of your personal information is regulated by their privacy policy.

If you have agreed to receive information from our sponsors, or if you purchase offerings provided by a third party, we provide your personal information to that third party so that they can provide you with the information you requested and contact you directly. Use of information by third parties is governed by their privacy policies and we do not control and are not responsible for their use and protection of your personal information.

We may disclose user information to state agencies or third parties (a) to comply with a court order, order or subpoena, (b) to the Company's affiliates, or (c) to the Company's descendants created as a result of an acquisition of the Company or its affiliates.

6. Storage, Transfer and Security.

User information that we collect and maintain may be stored on the following devices and persons and, accordingly, transferred between them on servers and other facilities owned or operated by the Company, its affiliates, its third-party subcontractors and service providers. In addition, user information may be processed by the Company's personnel, its affiliates, and subcontractors and service providers at their respective locations who are engaged in (a) fulfilling user requests (b) performing payment processes and (c) other support services and performing activities related to the operation and management of the Company Application. In accordance with the terms of service, the Company will use commercially reasonable efforts, consistent with industry practice, to protect the user's information held by it from unauthorized access provided, however, that the Company is not responsible for the security measures and procedures implemented by third parties.

7. Third-Party Partners and Links to Third-Party Applications.

The Company is not responsible for the content or privacy policies and practices of the Applications it links to. This policy applies solely to information collected by the Company. The Company cannot make any guarantees regarding the use of your personal data by third parties.

8. International transfer.

This App is valid in the Republic of Armenia (RA). Please note that any information you provide to us is transferred to RA. By using our App, participating in any of our services and/or providing us with your information, you consent to such transfers.

9. Data Controller.

Within this Privacy Policy, you are the manager of your personal data. "Data Controller" is the person who has determined (alone or jointly with others) the purposes for which and the manner in which Personal Data is or will be processed. The Company is deemed to act only on your behalf. We may use the services of third-party service providers to process your data more efficiently.

10. "Log" files.

The application follows the standard procedure for using log files. These files record visitors when they visit the Applications. Information collected by log files includes Internet Protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time, referring/exit pages, and possibly the number of clicks. This information is not linked to any personally identifiable information. The purpose of using this information is to analyze trends, administer the App, track users' movement in the App, and gather demographic data.

11. Information About Children.

Ensuring the protection of children while using the Internet is also one of our priorities. We encourage parents and guardians to monitor and guide children's online activities.

The App does not collect any personally identifiable information from children under the age of 16. If you believe that your child has provided such information on our Application, we encourage you to contact us immediately and we will promptly remove such information.

12. Contact us.

Address: 3 Hakob Hakobyan St, Yerevan, Armenia

Phone: +37455007800

E-mail: support@itresources.am